



Connect Channels

- Telegram
- Facebook Messenger
- WhatsApp
- Instagram
- Viber
- Live chat**

Add a live chat widget to your site

Communicate with your site visitors using a live chat widget right after you add the code to your site



Install a live chat widget on a site created with SendPulse



Install a live chat widget on a third-party site

Site URL

Continue

Customize your widget

Position

Left Right

Color scheme



Widget title

Next

Chat with us

Hello! I have a question.

14:49

Hey there! Go ahead, I'll be more than happy to answer all your questions!

14:50

Send a message

Free live chat by SendPulse

Site installation code

```
<script
src="https://cdn.pulse.is/livechat
/loader.js" data-live-chat-
id="67d3ea6fa2d999a1d107ce3e"
async></script>
```

Add this code before the closing tag `</body>` or learn more about how to [add Live Chat code using GTM](#)

Integration status

<https://joomla-demo.webds.net/>

[Check installation](#)

[Skip installation check](#)

Chat with us

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Hey there! Go ahead, I'll be more than happy to answer all your questions! 14:50

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Free live chat by SendPulse

Joomla! Plugins: SendPulse Chat Joomla! 5.2.3 Demo Joomla!

Save Save & Close Close Toggle Inline Help Help

SendPulse Chat

system / webds2spchat

Chat on the website. [Create a SendPulse account](#) | [Questions for the developer](#) | [Instructions](#)

Code chat

Exclude Pages

Status

Access

Ordering

Plugin Type

Plugin File

The Live Chat widget has been successfully created

[Open](#)

Go to website
<https://joomla-demo.webds.net/>

Chat with us

Hello! I have a question. 14:49

Hey there! Go ahead, I'll be more than happy to answer all your questions! 14:50

Send a message

Free live chat by **SendPulse**

Write to us

Welcome to the WebDS agency chat.

- 🔧 Technical support >
- 💰 Sales department >

Отправить сообщение...

Background collage includes website sections like 'We are a professional transportation business' and 'We provide full assistance in freight and warehousing'.

General Widget **Bot greeting** Website integration Bot variables Webhooks Integrations Tags Block list

Show greeting text

Welcome to the WebDS agency chat. 😊

Add a privacy policy link

GREETING MENU

🔧 Technical support Технічна підтримка

👤 Sales department Технічна підтримка

+ Add item

Show greeting text and menu immediately upon entering the site

Save chat menu

Write to us
✕

Welcome to the WebDS agency chat.

🔧 Technical support >

👤 Sales department >

Send a message 📎 😊

Free live chat by [SendPulse](#)

Chatbots CRM Websites Pop-ups Push SMTP Courses

joomla-demo.webds.net
<https://joomla-demo.webds.net>

Bot chats Bot Settings

Bot Structure **Audience** Statistics

Q Filter

<input type="checkbox"/>	Name	utm_referrer	utm_source	utm_type	Tags	Last activity
<input type="checkbox"/>	Odessa, Ukraine (20:46 14.03) 20:46		dev			18 minutes ago 📍

Show 1 records out of found 1

joomla-demo.webds.net Odessa, Ukraine (21:05 14.03)...

utm_source: dev
utm_type: utm

hello

21:05

Our specialists will send you an answer during business hours - during this time the team is always in touch.

📍 21:05

Message Note

Message ... 📎 😊

Send

joomla-demo.webds.net
<https://joomla-demo.webds.net>

Bot chats Bot Settings

Bot Structure Audience Statistics

Triggers Flows

Create a flow

Created date - Support Standard reply (4) Unsubscribe from bot Welcome message

Standard reply ---
 10:35 - Last updated: 14 minutes ago
 4 sent 0 engagement

Start

Filter

All of the following criteria:

- Day of the week equals Monday, Tuesday, Wednesday, Thursday, Friday
- Run time between 09:00 - 18:00
- NOT

4

Message

Thank you for your inquiry. We usually respond within a few minutes.

0

Message

Our specialists will send you an answer during business hours - during this time the team is always in touch.

Edit the flow

Chats

joomla-demo.webds.net

Search

My Unassigned All All statuses

Odessa, Ukraine (21:05 14:03) hello

Odessa, Ukraine (21:05 14:03)
 Unassigned Close the chat

utm_source: dev
 utm_type: utm

hello

21:05

Our specialists will send you an answer during business hours - during this time the team is always in touch.

21:05

Send a message Note

Message ...

Send

Odessa, Ukraine (21:05 14.03)
 Odessa

Active Disable

Added 21:05
 Last activity: 3 minutes ago
<https://joomla-demo.webds.net/?utm...>

Online

Language: Russian
 Bot: joomla-demo.webds.net

No CRM deals
 + Add new deal

Pause automation +60 min

Start flow

Select a flow

utm_referrer